

TAPPAN LIBRARY



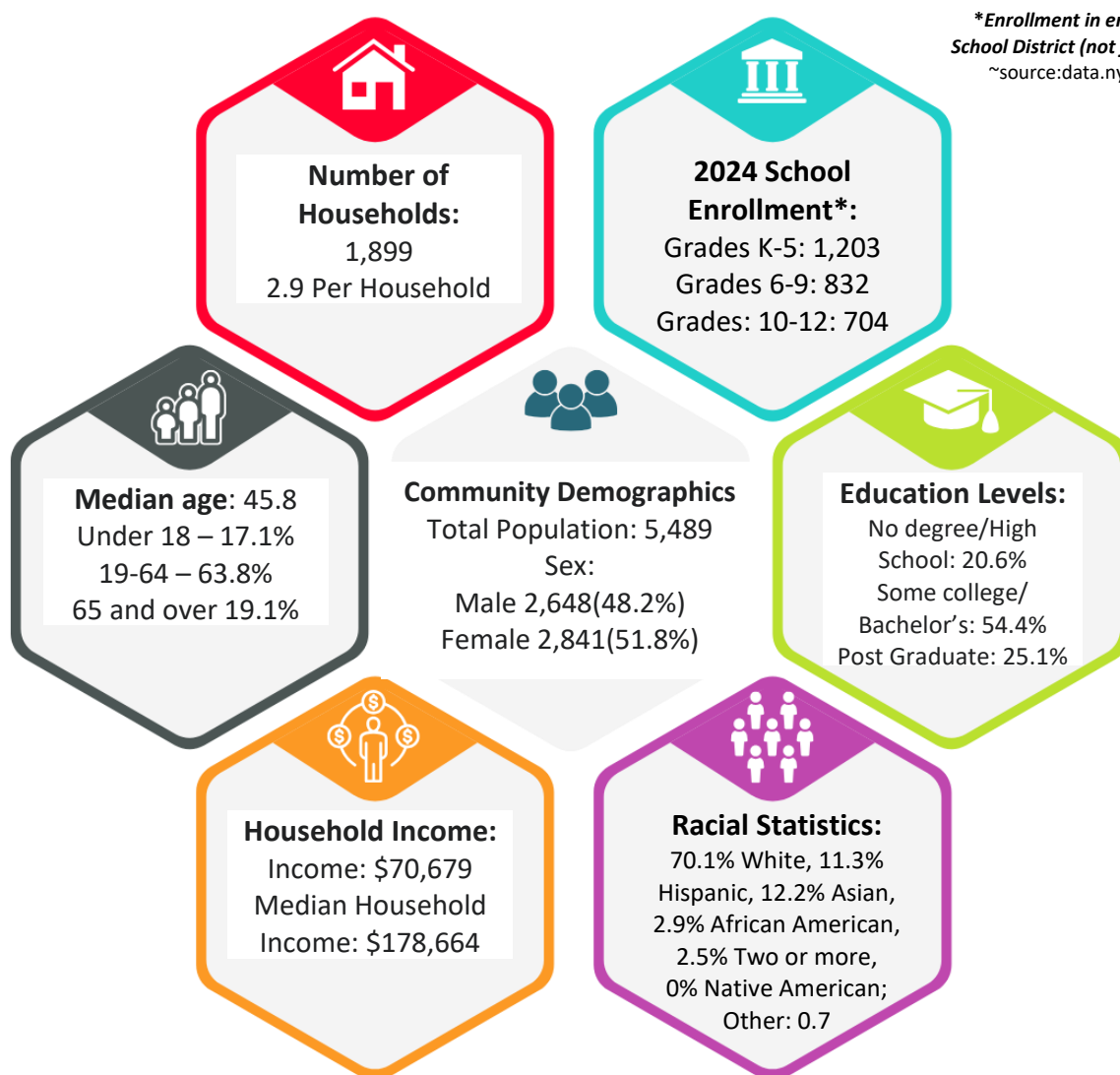
**Tappan Free Library
Long Range Plan
2026-2030**

Our Mission

The Tappan Library offers our community a place to read, to learn, and to gather together. Professional and courteous staff members guide patrons to a wide variety of books and other relevant materials in printed, recorded and emergent technologies. The Library provides programs that will encourage children, interest young adults, and enrich our lives and community. The library is housed in a building that preserves Tappan's rich history while providing access to the ever-evolving world of ideas and knowledge.

"Our library is a[n] integral part of our community...we're lucky to have it."
-2025 Public Survey Respondent

About Us **according to the 2023 U.S. Census Bureau*



Our Goals 2026-2030



Goal One: Improve physical and digital collection usage.

Actions:

- Ensure that the physical library collection is relevant, engaging, and varied through informed collection development and regular collection maintenance.
- Promote collections through in-library displays, reader's advisory emails, and social media channels.
- Redirect funds toward widely-used and highly requested collections, and away from collections and formats moving toward obsolescence.
- Ensure website and digital content meets WCAG, 2.1, Level AA conformance.

Goal Two: Expand programming for all ages to meet community needs and interests.

Actions:

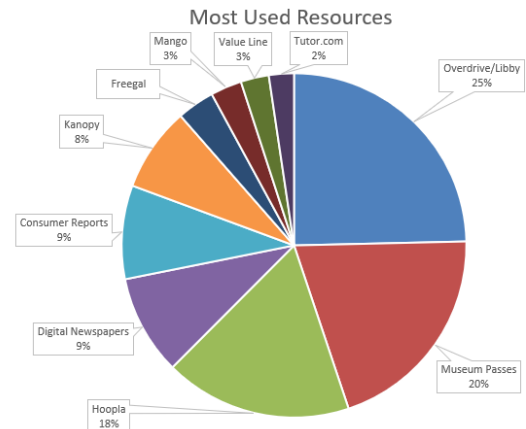
- Increase in-person evening/weekend programming times to accommodate busy schedules of working adults and school-aged children.
- Plan a program event once per quarter before/after-hours.
- Increase interactive programming for adults to engage older audiences.
- Seek out partnerships with local businesses and offsite locations to expand the reach of the library into non-traditional spaces.
- Explore new programming possibilities to satisfy community needs and interests by reviewing library trends and assessing community feedback.



Goal Three: Increase public awareness of digital library resources.

Actions:

- Increase promotion of digital resources in the library, through email, and on social media.
- Review the current library website to determine its best use as a communication channel to our community members.
- Identify and participate in more outreach opportunities promoting services and resources.
- Empower users by providing formal and informal instructional opportunities related to library technology.



Goal Four: Boost staff training, communication, and collaboration.

Actions:

- Provide cross-training opportunities for all library staff to increase staff competency and comfort in all service areas.
- Facilitate improved communication among library staff through regular formal and informal check-ins and meetings, both in person and online.
- Encourage staff collaboration and cross departmental programming to strengthen work relationships and enhance public services.
- Encourage attendance in LARC, RCLS, WLS, BCCLS and other organized professional development opportunities.

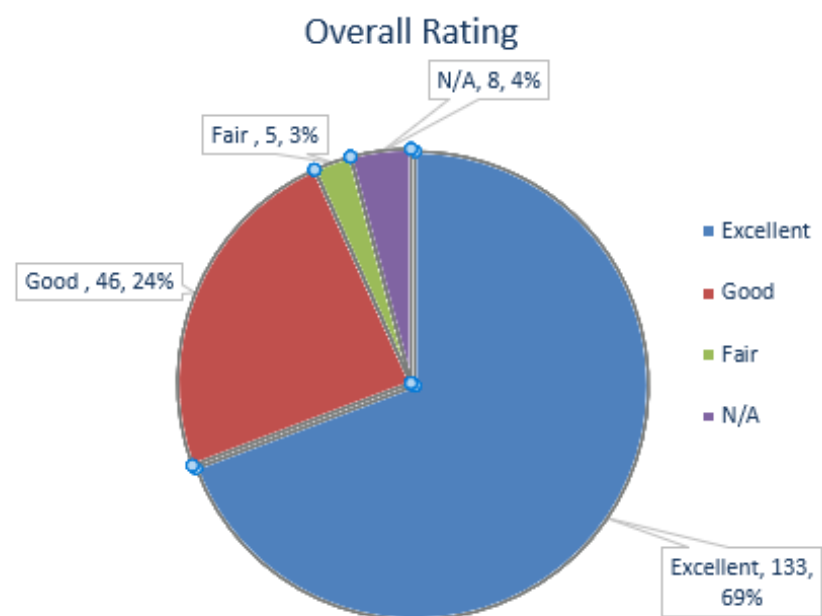
Goal Five: Reimagine library space, collections, and technology to accommodate changing community needs and preferences.

Actions:

- Assess current layout of spaces and collections and make changes based on data and observed community needs.
- Ensure new spaces and layouts are welcoming, accessible, and comfortable.
- Investigate new technologies to assist in meeting community needs.
- Install outdoor hardscape elements to make full use of the grounds and park setting.



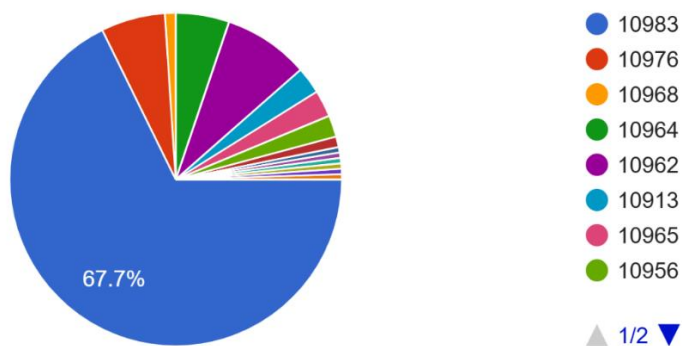
Public Survey 2025



From March 20, 2025 through April 21, 2025 the public survey was open. Responses were collected off-site during outreach events, online, and in-house. Patrons were notified via eNewsletters, in-house signage, and word of mouth. In all we had 192 responses. Not all questions were required. The raw data is below. Submissions were unaltered, but names and other personal identifiable information has been redacted.

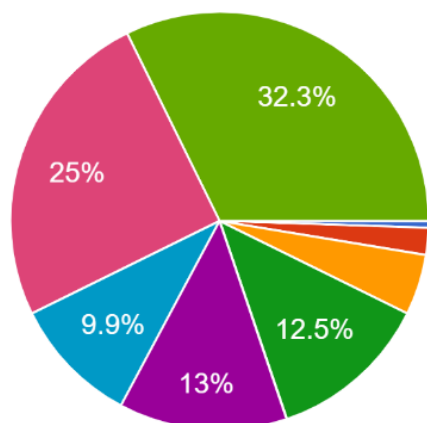
Public Survey Results 2025

Your zip code is:
192 responses



What is your age?

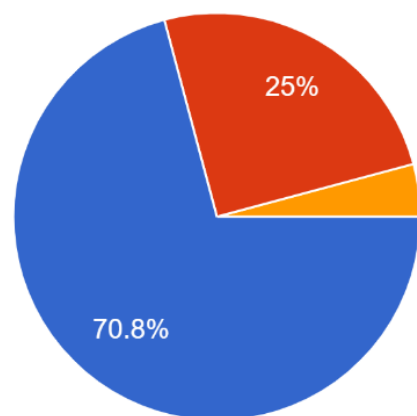
192 responses



- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

Do you have a library card?

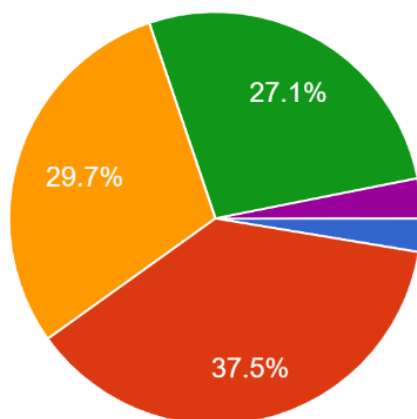
192 responses



- Yes, a Tappan Library card.
- Yes, a card from another library.
- No.

How frequently do you visit the Tappan Library?

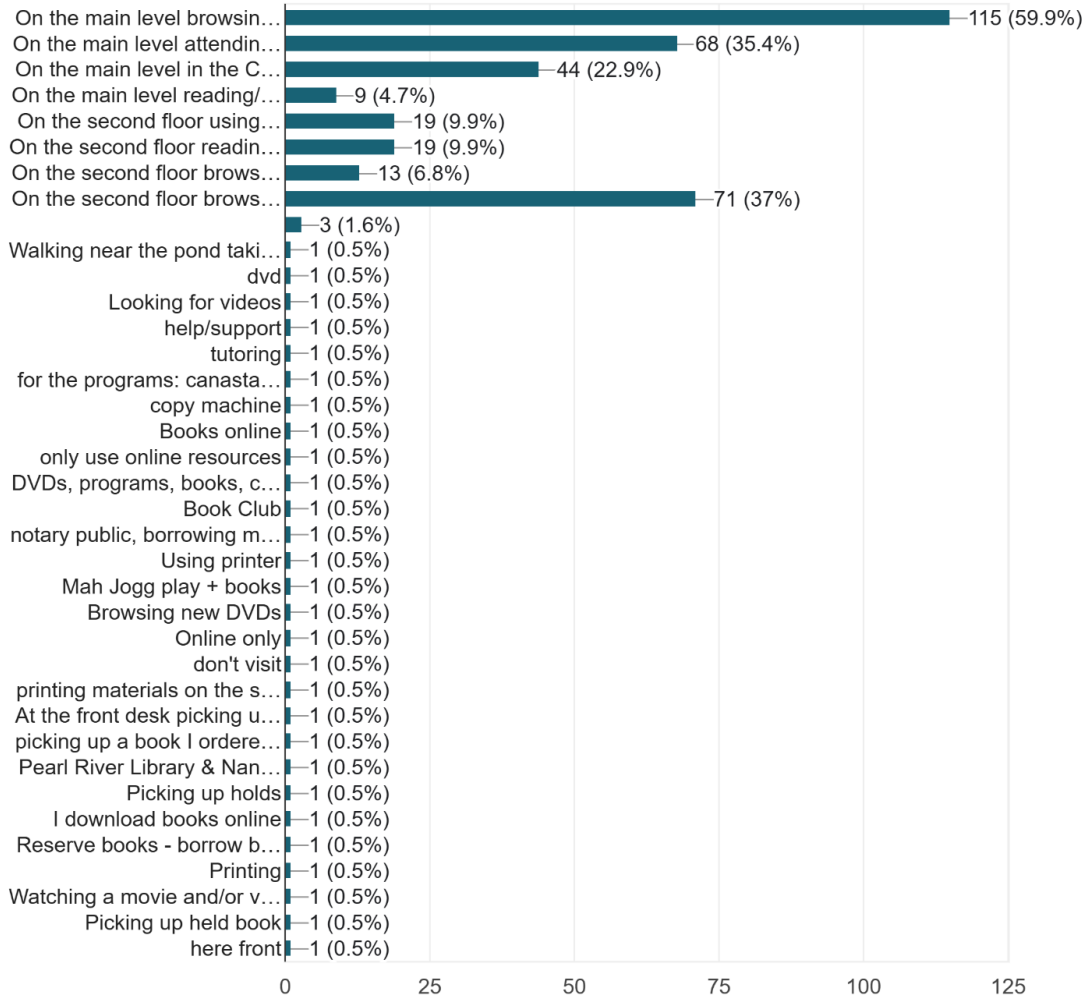
192 responses



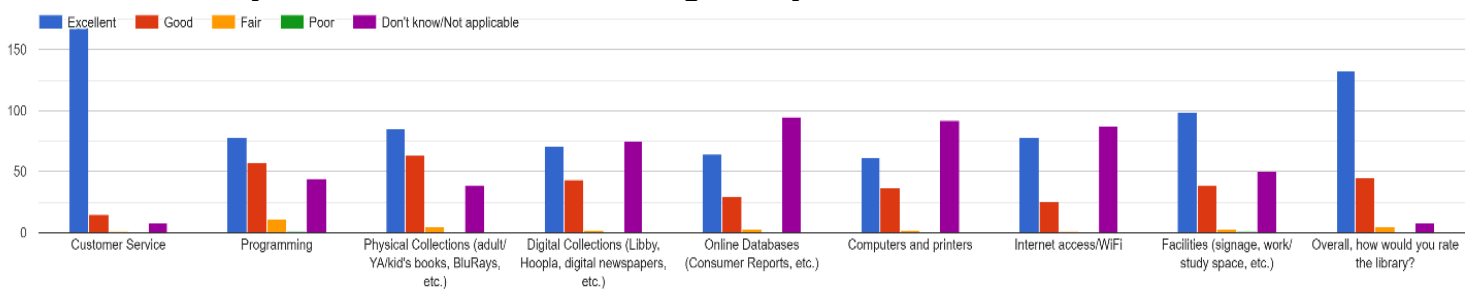
- Daily
- Weekly
- Monthly
- Less than 5 times per year
- Never

When you visit the library, where do you spend your time? Check any that apply.

192 responses



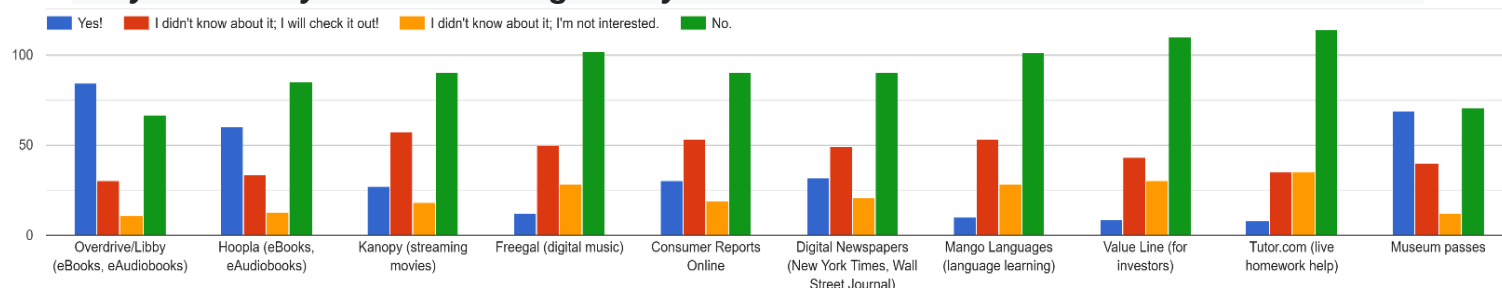
How would you rate each of the following library services?



- Movie section is generally limited to newer films & the selection of novels is a bit sparse
- My only concern is the reduced cleanliness outside the building - perhaps the parks department can include more maintenance to the property or staff to make sure people pick up after themselves and their pets.
- minimal programming
- Not enough options for working people to attend.
- Not much variety in programming.

- I am looking for more books written by marginalized communities ie Black authors, LGBTQI authors and there are quite a few that I can't find. (In the library and digital services)
- I don't use the databases, so I'm unsure of how they are.
- Wish U had structured classes & demos on Library services like senior technology opportunities digital services etc
- I love the Tappan Library and it is my home library but I do not use it only because of the lack of parking. It's so unfortunate, because if there was adequate parking I would be in library weekly. I use other libraries as my pickup location.
- Need some weekly activities - knit, senior legal issues, tech assistance. Love movies. Tax Lectures. Book sales.
- I think the programming is only Fair. There could be more times allotted for senior game playing - such as MJ and Canasta, including instruction and more talks during the day.
- I miss when this library had more programs like crafts and talks with local authors and people who could give insight on things. I'm not interested in "hybrid" programs. I want hands on programs that meet at the library. I also miss bus trips the library started. I think Covid brought them to a halt but they can certainly be brought back now. Trips to local places for tours or the city would be very interesting and fun!
- Many of the programs are geared to children or seniors
- We need more new releases on the shelves. Neighboring libraries have a much bigger selection.
- Most of the programs are during the day hours and are not convenient for working adults. I feel cater to senior citizens & young children. PLEASE try to do programs at night for working adults!

Do you use any of the following library resources?



What do you value most about the library?

158 responses

- The availability of current fiction and nonfiction books and the friendly service provided by the library staff
- Your staff, they are friendly and efficient.
- borrowing books and movies, ability to attend movie on Mondays, printing, notary public
- Staff and Adult Classes/programs
- Staff is super!! In person, looking for new reads.
- Convenient access to books, including those from other libraries in the system
- online resources
- The staff is very responsive to your requests
- I get book from other libraries
- The incredible staff.
- i think they are are our community centers, as a senior i appreciate opportunities to try things
- The zoom presentations
- Friendliest librarians in the county!
- I'm starting to visit other libraries because of this and I'm not the only one who feels this way either
- Libby
- Programs & audio books
- Freedom to roam for as long as I like!

- Saves money on book purchases and streaming rentals
- That my kids appreciate it.
- The ease of requesting a book, book club, friendly people.
- Borrowing books from the library system
- The Library is a core community resource with a friendly and helpful staff. Participation in the RCLS provides us with access to an enormous amount of materials in multiple formats.
- Being able to download ebooks to my phone / tablet. I use it multiple times a month. Also being able to bring my tween / teen to browse for books
- Love the oibrary! Great kids programs and nice adult ones too.
- All the programs for adults and children.
- zoom classes
- Zumba gold and chair yogaweekly Sat zumba gold class
- New books and videos
- The staff are wonderful! The building is charming.
- Ability to get materials from all libraries
- We live in Bergen County and mostly attend online programs and occasionally do in person programs.
- Accessibility
- Friendly staff and environment, DVD movies
- The librarians are very helpful.
- Excellent staff.
- Taking out books to read
- I appreciate the many Zoom meetings provided
- Programs, books, notary services, museum passes and great staff.
- The children's programming!
- The peacefulness and resources
- Passes and books
- The library gives me additional easy access to books and resources and helps me save money as I can read new books without purchasing or new authors before reading more of their books.
- Resources... Libby,
- Being able to reserve books
- Adult programs on various subjects and the movies.
- The variety of activities that are offered.
- Easy for my child to pick out books
- It being a place to borrow books that I love to read.
- Has what I need when I need it.
- location, atmosphere, resources, encouraging a love of reading
- programs
- book, fun place to visit
- good people work at the library
- access to classes, programs, GREAT HELPFUL STAFF, cozy, accommodating
- Willingness to help or add to the collection
- the people
- Helpful staff and great activities for kids
- Accessibility, friendliness, calming space, staff.
- It is convenient to where I live
- Programs
- Quiet space to do work
- I love that I can go in and browse the books, and have access to the NYT. I like that the librarians and staff are friendly, and it's easy to check books out.
- I appreciate how helpful everyone is and how nice the facility is
- Space for learning + growing
- The librarians and the books!
- Staff and the library building.

- programs
- STAFF!! So pleasant and accommodating
- The adult programs
- Children's programs
- Programs
- prompt service + very helpful. I enjoy coming to my library.
- The wonderful staff. The graphic novels + ya collections The children's area. The access to printing + Kanopy...
- Children's programs
- I love the resources, the sections of the library. My toddler son loves the children's area. I've been visiting the library since early 2000s. I studied for my Certified Public Accountant test there as a college student and early professional. The quiet areas were wonderful.
- How personable everyone is and the great kids programs!
- the warm and lovely environment. the convenience sand wonderful staff as well.
- a quiet space to read + work
- Childrens programs and online books/audiobooks
- Children's class and reading section
- Book Reserves
- Children's program
- Hours open later than others. Personnel at front desk. Children's section.
- knowledgeable staff, access to digital titles
- How much kids enjoy it, the programs, warmth of staff
- study space
- The quiet place to study and be focused
- New books, activities for children
- Accessibility, good programs
- Love coming to the library to bring my kids to programs and a place for them to develop a love for reading.
- Books
- pond, beauty, people, audios
- The children's programs The free books to read!
- The variety of activites offered. The kind people who work here, always have a great greeting
- Books
- Selection of physical and digital books.
- I love how the librarians are always here to help me.
- Service, friendly atmosphere, selection of books or ability to get
- Reserving and reading books
- "Competent and friendly staff
- Walking distance from my home
- Ease of reserving books from other branches"
- The ability to access books from other libraries as well.
- Activities and reading material
- Staff is very friendly & helpful. The study area on the second floor.
- I love the community at the library. The people who work here are friendly and helpful.
- "Physical set up is great very conducive to studying.
- Quietness and the staff availability and service. "
- Inter library loans
- Staff and book assortment
- The shared space. The digital and print collections.
- My children love borrowing books & I love being able to borrow digital & audiobooks.
- New fiction, kids room, kids programs, ILL, holds system
- Children's programming, audiobooks for my commute
- That we still have one

- Online book access
- The friendly staff. They are a great resource for recommendations or how to find what you are looking for.
- The wonderful friendly and helpful staff
- The kids programs
- Books - new
- "The ability to check out books.
- To use your notary service.
- To take advance of Senior Programs."
- Availability to various sources of information and new books
- The help and willingness of the staff.
- Terrific resource - didn't know about the library services until retirement.
- Programs offered for adults & children
- The online books
- Picking up books that have been requested.
- Location, staff, facilities.
- Books
- The information
- Staff support
- Programs, lectures
- Books and computer assistance
- Availably of books
- Reading - take outs
- Books offered
- Organized game such as canasta and mahjon
- "Various services offered
- Always helpful staff to help"
- Exercise and/or presenters
- Excellent staff
- Its essential role in our community
- Taking out books + dvds
- Programs - both in person and hybrid
- The programs
- everything, the people, beauty, water, courses. View, Gardens, more audios.
- Current events and news
- Books
- Cozy feel
- Location - service- staff- collection very good.
- Borrowing Books
- Comfortable, quiet place to read.
- The great people that work there.
- Programming
- Local access
- Free and equitable access to books, internet, news, and other resources, both in-person and digital.
- Central to the community / passes to museums / electronic options like Libby for audiobooks (heavy user!!)
- always willing to help
- theemployees who are outstanding and so knowledgeable.
- The children activities
- Staff friendly and knowledgeable
- staff

How could the library or its programs, collections, and services be improved?

104 responses

- I have no complaints.
- Parking is difficult
- More adult programs please
- More program for adults.
- more online resources
- More interesting programs
- more adult craft classes would be fun . I wish Yoga was offered more consistent. now 3 weeks on 5 weeks off loses momentum
- Have more seminars, talks, presentations
- More evening movies/book groups for the working people
- Add more programming for seniors.
- Have more programs for the working class (better hours)
- It's great for me
- Nothing. They do a really good job at Tappan
- Fine just the way it is...
- Perhaps opening for one Sunday afternoon per month during the summer period.
- I'm interested in the programs you offer but don't have time to attend. Hope to one day! Having more copies of ebooks available would be a dream, but I understand sometimes I just have to go on the waiting list which is a great option to have.
- They do not need any improvement
- weekly emails about new videos and books
- More programs, in person and online. Love the zoom programs and would enjoy attending more off the beaten path material too.
- I'm satisfied with all they do
- Please improve the parking
- Maybe consider doing an occasional concert? Also, maybe add refreshments to in person programs.
- Most of my visits are to take out books that I had reserved. However, sometimes I do sign up for programs that are being offered. For example the AI program which is coming up. I honestly feel that the library offers a great number of programs for all ages.
- They do a great job.
- Don't know
- Maybe add more museum passes. More Tai-chi and chair yoga programs.
- I find there isn't much for the kindergarten age group - they seem to be forgotten between pre-k/toddler and the bigger kids
- Not sure what's out there
- Tech program for Seniors
- None
- Print a list in your newsletter of upcoming movies that you will be showing like the West Nyack Library does.
- By having yoga classes each week, not the way it is presently presented, (3 weeks then stop for several weeks, only to resume several weeks later.)
- See previous answer...bring back in-person programs. It's so fun getting together with people of the community to do craft projects or listen to a speaker telling about topics that are of interest. For example, Tappan has so much history. I loved several years ago listening to Linda Zimmerman, an author who investigated haunted houses. Perfect for the fall season!
- more books on Libby
- bring in more updated books & programs
- Would love a book club
- see #7
- Educate community about their offerings.
- good

- More outings
- N/a
- I'd like a more robust selection of books, though I know that space is limited.
- Extended hours would be helpful, but understand it would be difficult.
- More materials on current events, biographies.
- More parking
- Water fountain. Sink installed, but no water access. parking- 4 assigned @ restaurant, need more
- more adult classes
- Love it as it is!
- "a very long wait for books coming from Spring Valley library.
- a bigger box outside for books to be donated - I gotten some excellent books - lots of times people drop off plastic bags on the ground."
- More of a variety of graphic novels, especially for the YA graphic novels
- Parking could be better
- programming on the weekends for the toddlers and kids
- More parking please!
- no suggestions except extend weekend hours
- More museum or experience pass... maybe aquariums, etc.
- Nothing. We love everything.
- Wish I had ideas for you... Keep up the good work!
- Larger selection of literary fiction
- More classed geared toward toddler age that doesn't coincide with nap time.
- Larger physical collection of books on hand
- More varieties of books in terms of foreign language eg, Korean novels, Japaness manga etc.,.
- "More programs during school breaks.
- More programs for sixth grade and up.
- Programs for toddlers in the afternoon."
- its wonderful as-is
- Fiction organized by genre. SF/Fantasy separate from historical separate from mystery etc.
- Restore the phone app
- More services forseniors
- Please bring back your prepandemic WEEKLY yoga classes with your amazing instructors and offer. Zoom book clubs.
- Tried both Hoopla and Kanopy - didn't see good offerings and neither was easy to access.
- N/A
- Sometimes the children's series options are limited.
- POWER WASH THE BACK SIDING
- More children's programs/community programs(we love the valley cottage program and the programs they have - trade let over art supplies/children's clothes/pen pal club) - NYPL public has stem kits to borrow
- Have more available on Libby
- Baby/ kid programs on the weekends or evenings
- Less time to go for new books
- Very satisfied with the current status.
- "Expansion of in person programs, Museum Passes.
- Would appreciate 3 week loan for new novels (instead of 2 weeks)"
- Beginner sessions on Mah Jongg
- It's fine
- Need to offer the computer programs for seniors that do not have a clue about computers and technology.
- "Need voting and election information.
- Need community changes awareness."
- ?

- I think all libraries are doing a fine job.
- Excellent as is
- Very satisfied
- "Choice of movies.
- Local writing programs.
- Travel programs. "
- You all are already leading in us in the right direction
- "More programs for seniors. More time available for chair yoga, mahjong, canasta, etc.
- With the Pearl River Library under construction those seniors are going to other libraries: New City, Blauvelt. "
- More audios!
- A little more detail on the presentations to evaluate if I wish to attend presentation of a speaker.
- Certification programs, seminars, author visits
- Keep doing programs, etc you do. Service is excellent.
- Share resources more - not necessary to keep buying stuff. Use shared system more. This would free up money to pay the staff more. Intellectual educated staff deserve higher wages. Its embarrassing the low salaries.
- Parking if that was possible to change
- Expand access to bigger selection of digital and audio books
- Perhaps just an updated website that better showcases some of the resources / services that you listed in this survey (e.g. access to newspapers digitally, language learning, streaming movie platform, etc.). I didn't know about some of these!
- Parking is a bit of a challenge
- more evening opportunities
- more books of famous authors we don't have to wait so long for their new books. Perhaps have a better place to exhibit local artist work. The present location doesn't foster easy viewing so the work isn't as noticeable.
- Have more children activities on the weekends
- N/A
- add new programs/ knitting// garden club/entertainment eg speakers; music

Are there any specific programs, collections, or services you would like to see introduced at the library?

97 responses

- No
- no
- None
- see #7
- Anything to do with history and nature. Our area has so much in those categories
- Video game rentals, rentals of craft materials or household items/tools
- I don't know.
- Canasta Instructions Canasta Play - where you don't have to have 4 players and don't have to bring your own cards etc,
- ---
- More tech instructions Senior outside speakers: Emergency care We need instructions on world + community tech changes - civil rights, preparing for future - legal issues.
- No, but I'm so interested in these digital catalogs you mentioned!
- No
- tween programs
- Weekly floor yoga! And zoom book clubs.
- Bridge, more card games.
- Not sure at this time
- floral design

- More outdoor programs. Gardening? Bird-watching?
- not right now
- Notary service
- concerts. The more adult programming the better.
- None that I can think of at this time.
- foreign language software other than Mango
- Music, Yoga, Meditation, Health related classes, tours to historic sites
- Perhaps someone who is interested to lead movie discussions with specific movies being shown, ex a Hitchcock retrospective., authors appearance with a new book.
- LGBTQI Stories and authors
- more programs for younger children
- More passes to different things
- Maybe spice club like Orangeburg does.
- Bring back floor yoga. It was very popular years back and the. Instructors were the best.
- N/a
- No.
- I wish you had more programs that I could bring and 2 and 6 year old to
- Enhance what you have!
- Computer services
- Science experiments appropriate for little ones
- Health programs for adults like macros, coaching or nutrition
- more YOGA on a consistent basis.,
- Yes, Knitting AND Crochet club. Adult Arts Crafts. Social activities for (gulp) Seniors.
- yoga on a weekly basis rather than the few sessions that are usually offered
- Not sure
- Maybe craft groups? Where people can sit and craft together-nice way to meet other folks that like to craft and feel connected.
- ?
- Targeted structured classes for seniors re, digital services and technology. perhaps, technology support groups, Hosted by library personnel, Vendors, AARP or companies like Microsoft and Apple
- More children, physical activities
- I'd love some adult art or art history options.
- I cannot think of anything at this time.
- Help learning how to use cell phone and iPad
- Keep quality high and focus on education, not advertisement of private services. How about subscribing to the New Yorker?
- when a book is not in your system + not upstate - try Brooklyn NY
- I always hoped we'd get MOMA passes, and this year we did!
- Adult summer reading
- Live music performances
- More yoga classes; more open play times.
- Jewelry making. Have to go to W. Nyack and Pearl River libraries of these specific programs. Would like to see in Orangeburg and Blauvelt.
- The programs for adults are not suitable for working adults at times. World literature (more). I use NYPL to order audio books that aren't accessible here or available as books for kids.
- for adult acrylic painting more craft programs
- Cultural / Historical / Art Europe - Renaissance
- History and geography.
- Member exhibits of local interest
- Celebration of different cultural holidays, American sign language learning class
- STEM, Math, Science, Enrichment, Painting
- not that I can think of. Driver's Ed, maybe?

- For seniors. PR library has a wide variety of options, Tappan seems to have much less (although I do understand Tappan is a smaller population than PR).
- I would like to see a few more adult/"smutty" titles as I've had to look to the NYPL at times for those series/collections as they aren't available in the RCLS system.
- I would like a program to teach me to crochet.
- Just having more programs to bring the community together/meet new people.
- Art for adults - crafts- sketching, seaglass, water painting Documentary programs Computer courses for adults
- more Zoom classes
- I'd like the library to keep a list of books I've checked out so I don't take something I've already read.
- Would love a book club
- Discussion groups.
- Oscar nominee movies. Programs of interest to seniors. Local History.
- Not at this time
- Baby/ kid programs on the weekends or evenings
- The meeting room (where various talks and classes take place) should have a blackboard/whiteboard available.
- More new releases!
- More Star Wars books
- Language learning classes for kids.
- knitting, yoga at night
- Personally, I feel like I just need to use more of what you offer, like I pay for a consumer reports login but should use the one you provide instead. All of your tools are easy to use once I try to use them

Are there any languages you feel we should consider buying for the print collection that would benefit the Tappan community? If yes, which language(s) and for which collection(s) (Children's, YA, and/or Adult)?

57 responses

- No
- no
- n/a
- None
- Spanish
- I have no interest
- Idk, but likely more Spanish
- I don't know.
- N/A
- I've been learning Spanish, would love intermediate level readers. Past childrens but not novels.
- I only read in English -- solo un poquito español.
- spanish
- host more community based events for families.
- No.
- Possibly purchasing how to learn language books.
- mo
- N/a
- Nope.
- Take a survey and measure interested. See what the staff thinks.
- Not sure.
- I'd love to see children's books in Italian since it's such a huge program in our school district
- Korean novels for adult, YA. Picture books in korean for children. Japaness Manga
- na
- Children's bilingual Spanish/English books
- Not aware of local needs.

- I would like to see a core selection of classic literature in Spanish, Italian, German. Also basic grammar and language learning books to borrow.
- Spanish
- Probably Spanish, although it would not be something I would use. It would be wonderful to offer programs in Spanish for our community.

What role should the library play in the community over the next five years?

94 responses

- Educating the community on the services available.
- gathering place for programs and movies
- Community building
- Gathering place for programs. Especially for young families. Parents need the connection and support when before their kids are in school. Kids also LOVE the afterschool programs and having more time/space to look for books!
- It should continue to be a good resource for clients of all ages.
- Continue your outreach to the school children, reading should be a part of their lives.
- Our library is a integral part of our community, from the children's programs to all the tutoring that takes place there. We're lucky to have it.
- i think it should be a gathering place as well as offering online services
- Strive to make the library the focal point of all things comprising the community. We have so many wonderful resources in our community. The library can be the place that brings them all together.
- Stay where you are! We need libraries in our community!
- To become more diverse and less political
- More community programming (not just for seniors).
- Continue doing what you're doing
- Continue to act as a free public space for all
- Always have events for kids and families
- More of a historic involvement.....lectures on local history, people
- The library should remain a central community institution that serves all members of the community.
- I think we will need all the community gather spaces and free resources (educational, enrichment programming etc) we can get over the next 5 years. I love what you're doing
- It should continue to be resource for community programs, museum passes and books!!!
- Assist the community with more educational programs for children and Adults.
- can't think of anything at this time
- Social center - cultural and historical
- Providing a safe place and materials to keep the public educated on all things
- as big a role as possible. Tappan's library is wonderful.
- As big as possible! I LOVE the Tappan library!
- In addition, to the current programs, be a leader in Senior Education
- I am not sure. However, what I do not like about the library is the parking problem.
- Keep doing fantastic work.
- Continue to offer programs that enhance learning for the whole community.
- Get more kids into reading
- I love the role it currently plays! My whole life I've been a huge reader but I fell off for a while in high school and early college as I had to read too much that wasn't for my enjoyment. I used to have the max number of library books out as a kid and found my way back as a young adult. Plus while my schedule doesn't allow for me to attend many events, I love that they are available when I can.
- Educating/ inspiring patrons on local and global issues. A little entertainment wouldn't hurt either.
- I especially like the wide variety of activities presented at the library. Surveys like this one are great to get the communities input.
- The library should be one of the central hubs of the community. There is a beautiful park right outside, use it! Children would love to have story time out there, would love an exercise class/ Tai Chi to be held outdoors or in-person.

- an active role
- continue to be a great presence
- should be very involved in the community
- continue as-is. The adult programs are great - as were the children's when my grandkids grew up here
- ?
- Continue the offerings
- Great
- I think the Tappan Library should be a hub for the community since Tappan is so diverse and spread out.
- Expansion with elementary + middle schools could be beneficial. There are so many programs available that kids may not be aware of, reaching out to schools to partner with them may be helpful in getting the message out.
- Continue to provide access to information, literature & community that is free and uncentered.
- Do what you have always done - be an oasis for all!
- I think the library should be promoted more.
- Keep doing what your are doing
- Continue to be a community center
- The same as now: a community resource for kids, ya, parents, seniors and book lovers in general.
- Educating the community, being a source of knowledge and a place to gather
- engagement for preschool children
- The library event bring the community together
- Well, I would love all libraries to increase their connection to community service and community building. We lack these opportunities in general... More in person programming, especially for retirees. They need face to face interaction.
- Organizing more discussions
- Having more engaging activities/events for teenagers and older
- The library plays such an important role in our community already and should expand its impact to the young adult population.
- Exactly what it already is doing.
- I think the Library does an amazing job & we are lucky to have it!
- Involving the community on a massive environment forming the benefits of reading.
- Safe space for kids to read whatever they want without judgement from parents and teachers. Please protect their right to inform themselves.
- Continue offering services
- It should promote good but unpopular books especially controversial books.
- Continue to be a beacon of inclusiveness and free speech.
- Continue to be a place of peace, sanity and knowledge
- An active role in bringing community together to discuss current concerns.
- Continue to have great programs
- Keep on keeping on - a most important service to all.
- Book, periodicals, meeting place for community members of all ages
- Keep up the great work & services you already provide!
- Promote meeting rooms as a local resource - encourage community to building friendships + groups - music events?
- Connecting/networking ie volunteer opportunities, community gardens, partnering with schools to do career days/help with research.
- Highlighting new books/high interest available for older kids/preteen/teens.
- There should only be one library for South Orangetown
- Bridging with the schools more on projects
- As much as it can. I love seeing the librarians at the school events.
- It pretty much provides what the community needs
- Make itself available - as it already does
- Senior lectures - keep us aware
- Implementing programs to help the community deal with major issues.

- "Continue all your good services.
- Always great relations and willingness to help."
- More programs on culture, art, philosophy, history
- Just keep on doing what is best for library standard.
- Provide instruction for arts and games
- Continue as is
- More senior programs with and outside of the library with more time slots and open plays.
- Continue being a presence with the services you provide.
- More books, less other stuff.
- Maintain the programming and print collections, keep the children's summer program going, continue to work with elementary schools to display art and the PARP program but stop asking for more special funding on our tax bills and do better presentations to the town so they don't decrease your funding.
- Gathering place and digital access to wider selection
- Continue its current role
- cultural hub
- delivery of books when a person is sick and can't go out...this would be very helpful.
- Continue being there, increase staff?
- Outreach Book TRUCK to help stay at home public

Closing thoughts:

76 responses

- [REDACTED] and the rest of the staff are awesome.
- Support/teaching with my computer devices
- Staff is amazing and always helpful
- At present I'm super busy with high school kids in sports, so as a family we've been to the library less recently. I love the programs I read about for seniors too!!! I'm coming back!!!
- I love the cozy Tappan Library
- Everyone is pleasant and helpful.
- I believe this library does an exceptional job.
- we love using all our neighborhood libraries, we take advantage of many resources especially YOGA , as an older adult it has been extremely helpful physically and mentally
- You are doing a wonderful job. Keep it going.
- Love my Tappan Library and those who run it!
- I am grateful for the Tappan Library and the RCLS network.
- Major changes need to be made to these libraries, especially Tappan . Tappan is the worst one
- Libby is great, the staff is helpful and friendly. Library looks very nice, although the meeting space is somewhat limited.
- Please start running programs for the working class, later at night.
- Well done library
- I appreciate the library and the staff for all they do and do it cheerfully
- Nothing to add.
- Appreciate having such a welcoming library in my hamelt. Thank you for all you do!
- The Tappan Library is wonderful -- thank you!
- I love visiting the library to read or interact with other members of the community.
- I think the Tappan Library has shown fabulous growth over the past several years, adapting to the new normal and moving in the right direction.
- Please, please increase parking. I drive by countless times and am not able to park so I use other local libraries.
- We really appreciate the library. The zoom programming is wonderful and the young librarian who hosts these programs is excellent! The library building is great. Thank you for all you do and add to the community.
- Keep up the great work!
- Excellent facility.

- Staff is very friendly and helpful.
- Wonderful resource.
- Staff is awesome. Helpful, patient and friendly
- Libraries are The Best Community Assets
- Your staff is always warm , welcoming and helpful.. Just wish the parking situation was easier for us seniors who have mobility issues.
- Thank you to the very helpful and pleasant staff.
- Just to let the Tappan library know, I have spoken to many people around the area and all have said you don't do anything interesting anymore. You need more weekly programs that bring the community together. We would love to see a selection of programs for Seniors, Adults, and children. The community room you have should be utilized to the fullest!
- I love the Tappan Library
- great staff
- Thank you! Terrific community resource.
- Please stay forever!
- Staff is excellent!
- Thank you!!
- TAPPAN LIBRARY RULES!
- Thanks for this survey, in filling it out, I realize there's a lot of resources that I can use from the library. :)
- "Please restore the shelf for new books so patrons are aware of new items.
- And better parking!"
- This library is the Best!!!
- The Tappan staff are friendly, helpful + wonderful
- I love Tappan Library! Thank you for all you do.
- This is our favorite library in SO! Just needs more available parking
- Loving having such a historic and family friendly place to learn. Thank you :)
- Thank you for all you do.
- Very good library
- This is a very nice library doing great things for the community
- I love to go to Tappan Library every week with my kids. It's a routine for us to go and check out the books after doing some scavengers hunt. They really enjoy being in the library and I do, too. Faculty members are so nice and pleasant. My kids couldn't be happier being in the library. I really appreciate their services for community.
- The library provides such a wonderful place for everyone to come to enjoy reading and building a community.
- Love the Library!
- I would like to thank you so much for all the services and access you offer to all of us. Thank you!
- I would like digital language tools, eg conversational apps.
- Keep up the great work!
- I love the Tappan Library
- The library is very clean & the staff are very pleasant.
- We love our local library and appreciate the programming, collections & community space.
- As my kids get older I am finding the library is a great place for them to complete homework and projects. I am hoping they are able to use the library with friends to work on projects together and complete research.
- We love our libraries, we are headed there today for an event. Thank you for all you do for our little community
- PARKING IS TERRIBLE!
- Very satisfied with the total running of the library!
- I would use the library more if the parking was not such a problem.
- I rarely need anything in the building itself, but when I did everyone was very helpful
- Has the parking space expanded? That's what made me stop attending.

- We will be visiting your library soon.
- Browsing books & movies
- I served on the Library Board for years - including as President! a while ago. I also was the high school librarian in New Rochelle.
- "Was there yesterday!!! Always satisfied a #10!!
- Possible to ask those that visit the library to complete this questionnaire.
- "Tappan resident for 50+ years - retired teacher.
- Library is an asset to our community."
- Should combine all libraries.
- Films are way too commercial; do we need to buy so many films that are not highly rated? Also could we say closer to the public part of the library - that taxes pay for the space + holdings. I question financial consultants holding seminars, people essentially looking for business via use of public space. Also art shows are great, but to me its crazy to sell art. Bring back art shows without prices; make the contact info available only.
- Loved utilizing the library when my child was growing up - I think programming for kids and tweens has always been excellent. As an adult, I am utilizing Libby a lot and finding that some titles are not available or lines are very long - appreciate the service and wonder what can be done for libraries to have more access to licensing for digital books/audio books.
- I love the Tappan Library. It's a warm happy place for me to go to and chat sometimes with [REDACTED]. It truly is a neighborhood library with the programs and services it provides creating a pleasant community and ambiance.
- I needed help scanning staff member helpful and polite professional
- The staff is friendly, helpful knowledgeable

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66 responses

- 39 YES
- 3 NO
- 24 ALREADY RECEIVE

